

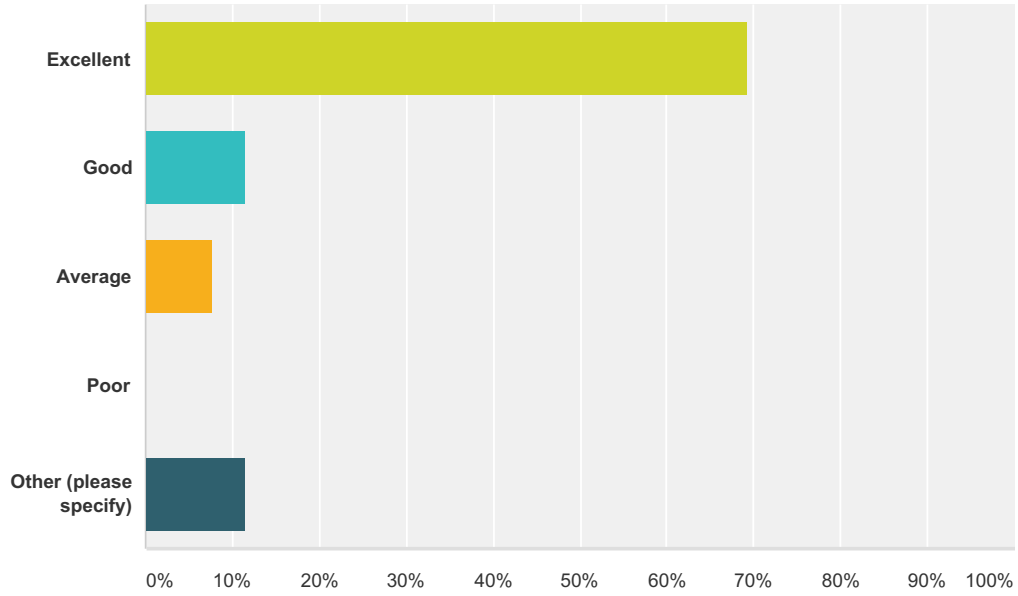
Q1 Please complete:

Answered: 23 Skipped: 3

Answer Choices	Responses	
Name:(Optional)	82.61%	19
College:	100.00%	23
Department/Division	86.96%	20

Q2 Please rate your overall experience working with the Sponsored Programs Administrative Network (OSPAN)

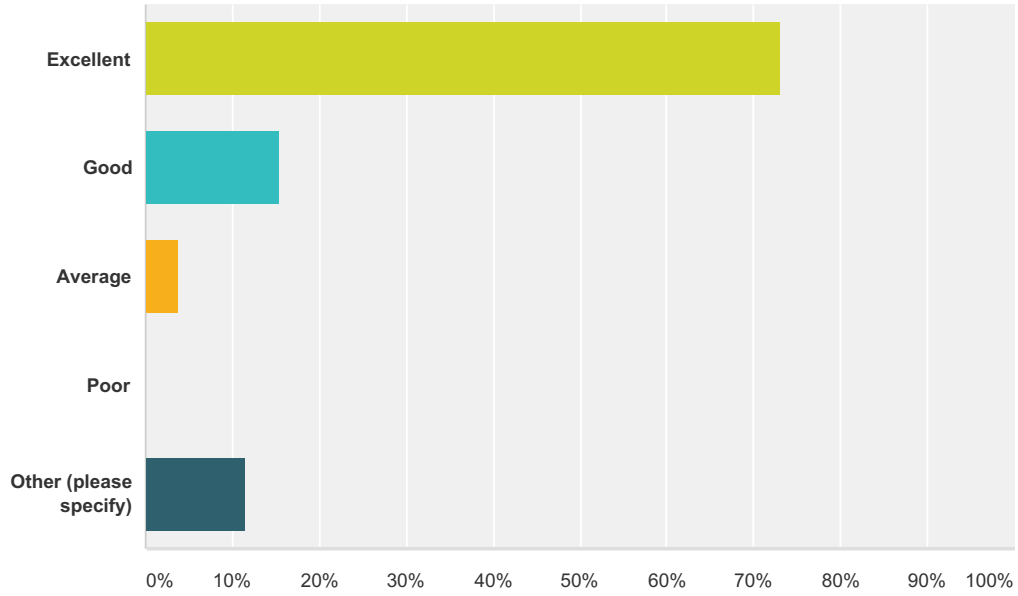
Answered: 26 Skipped: 0



Answer Choices	Responses	Count
Excellent	69.23%	18
Good	11.54%	3
Average	7.69%	2
Poor	0.00%	0
Other (please specify)	11.54%	3
Total Respondents: 26		

Q3 Please rate the quality of the service you received from the OSPAN Research Administrator.

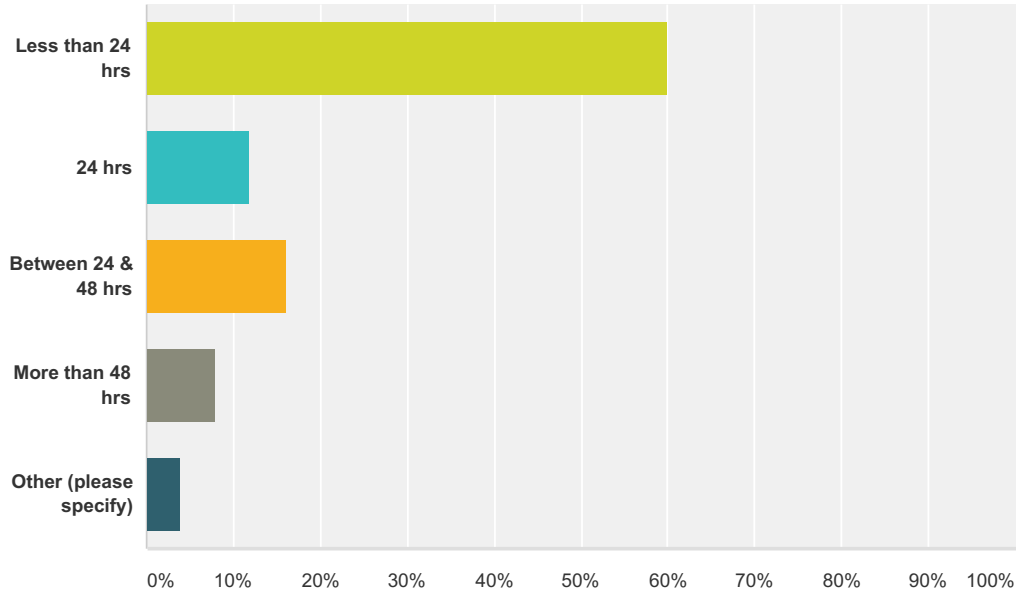
Answered: 26 Skipped: 0



Answer Choices	Responses	
Excellent	73.08%	19
Good	15.38%	4
Average	3.85%	1
Poor	0.00%	0
Other (please specify)	11.54%	3
Total Respondents: 26		

Q4 From initial contact how long did it take a Research Administrator to respond to you?

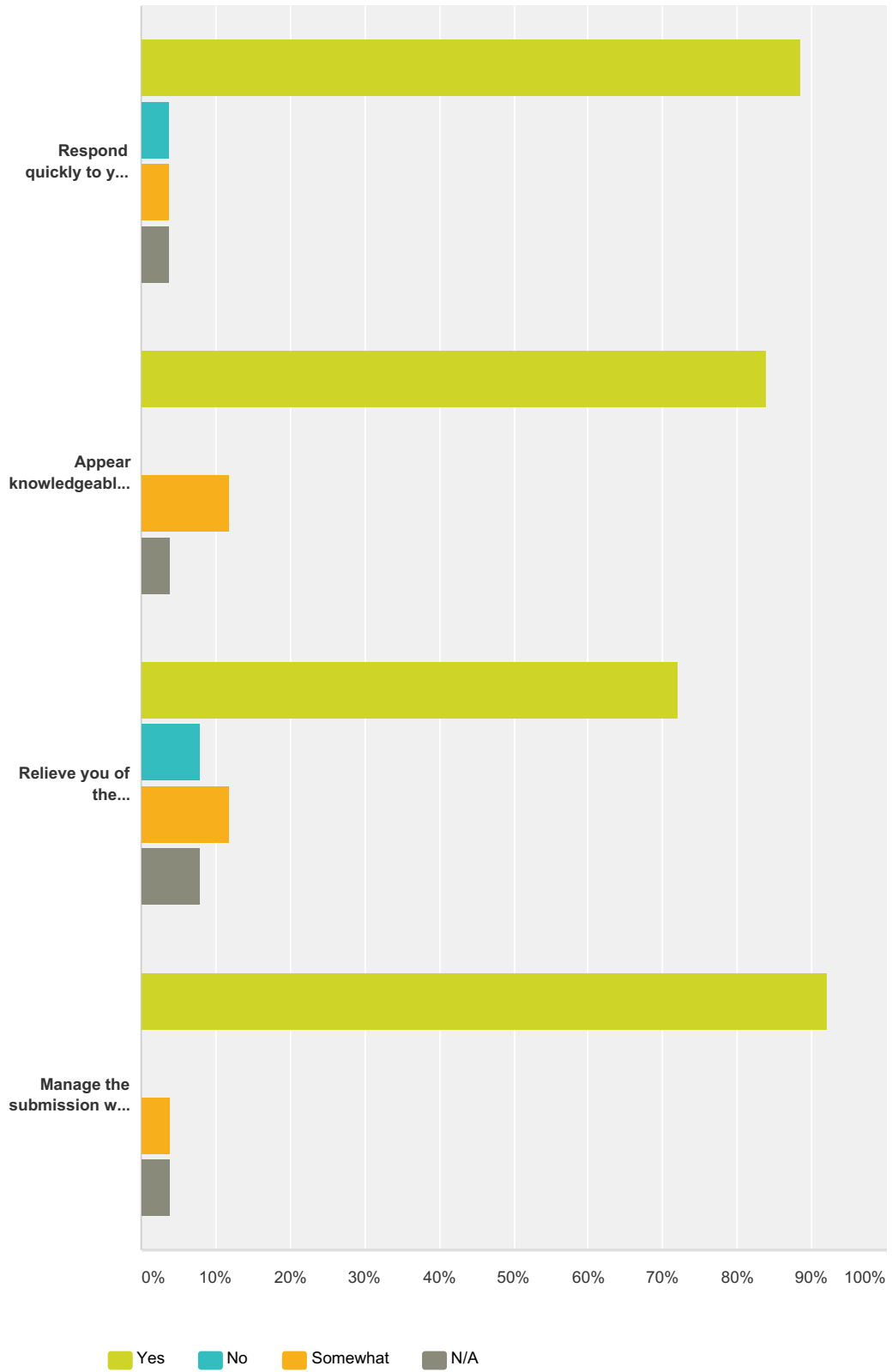
Answered: 25 Skipped: 1



Answer Choices	Responses	
Less than 24 hrs	60.00%	15
24 hrs	12.00%	3
Between 24 & 48 hrs	16.00%	4
More than 48 hrs	8.00%	2
Other (please specify)	4.00%	1
Total		25

Q5 Did the OSPAN Research Administrator

Answered: 26 Skipped: 0



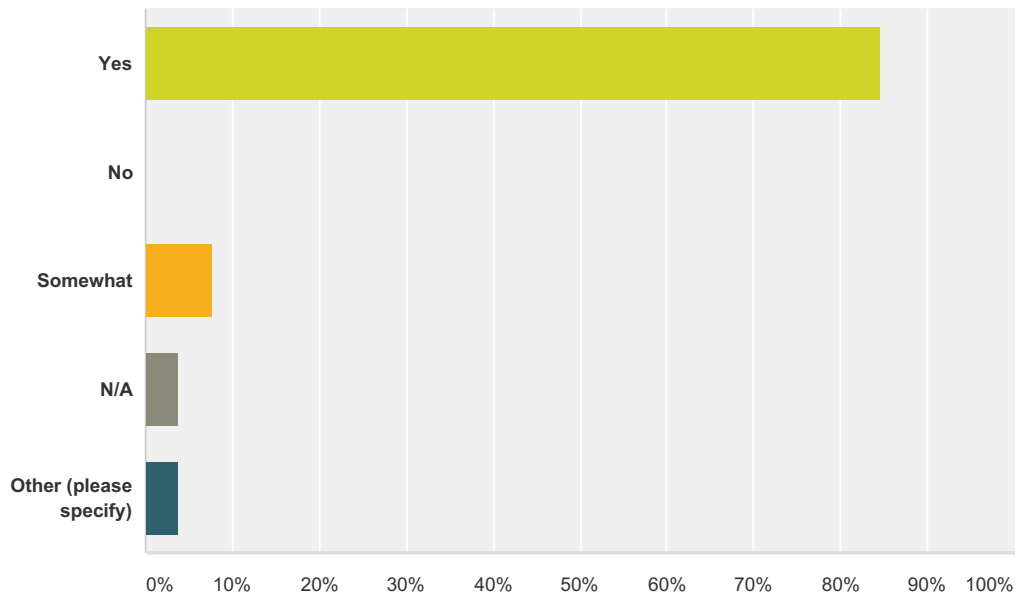
	Yes	No	Somewhat	N/A	Total Respondents
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Office of Sponsored Programs Administrative Network (OSPAN)

Respond quickly to your needs?	88.46% 23	3.85% 1	3.85% 1	3.85% 1	26
Appear knowledgeable and competent	84.00% 21	0.00% 0	12.00% 3	4.00% 1	25
Relieve you of the administrative burden of your proposal submission?	72.00% 18	8.00% 2	12.00% 3	8.00% 2	25
Manage the submission with courtesy and professionalism?	92.00% 23	0.00% 0	4.00% 1	4.00% 1	25

Q6 Was the project completed to your satisfaction?

Answered: 26 Skipped: 0



Answer Choices	Responses	Count
Yes	84.62%	22
No	0.00%	0
Somewhat	7.69%	2
N/A	3.85%	1
Other (please specify)	3.85%	1
Total		26

Q7 If you were less than satisfied what would have improved your experience?

Answered: 7 Skipped: 19

Q8 If you would like to be contacted by the OSPAN director to discuss your experience, please leave your contact information.

Answered: 4 Skipped: 22

Answer Choices	Responses
Contact information:	100.00% 4